|  |  |
| --- | --- |
| Qualities of Good Listening | 良好听力的素质 |
| Patient | 耐心 |
| Sympathetic  Sympathetic  Good accompaniment  attentiveness  warm attitude  gentleness  helpful  carefulness  good understanding deep meaning  honest  not teaching  ability to resolve own problem  not quick to respond  big hearted  understands the needs of others  acceptance  can identify with speaker/empathy  quiet  sensitive observer  has been listened to well  optimistic/hopeful  knows how to pray  non-judgmental | 同情心  同理心  会陪伴  专注  温和的态度 不急躁  乐于助人  细心  善于理解深层含义  真诚  不说教  本人有自我疏导能力  不急于回应  心胸庞大，承受能力强  懂得别人的需要  认同感  静  敏锐观察力  自己有被聆听的经验  乐观  会祈祷  不加判断地聆听 |